

MEDIA RELEASE

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LINK TO MEDIA RELEASE

## **Orange County, NC Launches New Online Registration System for the COVID-19 Vaccine Registration**

HILLSBOROUGH, N.C. Mar. 9, 2021 — Orange County Health Department is unveiling a new online registration system for residents seeking to sign up for a COVID-19 vaccine. The new system will allow residents to choose how to be notified when an appointment is available—either via text, automated phone call or email—and will help the county manage the process to ensure that all vaccines are distributed efficiently.

The system will go live on Tuesday, March 9, and will replace the county’s existing form. It may be accessed at the same link as the previous form: <https://redcap.link/OCHDvax>. Residents who have already registered, either via phone or the online form, will not have to re-register. Their information will be migrated into the new system.

“The automated system will help the county manage the COVID vaccine distribution more effectively,” said Orange County Health Director Quintana Stewart. “We hope to receive more vaccines as supply increases, and this system will help us distribute them quickly.”

Residents are asked to save (919) 913-8088 and [covid19vaccine@orangecountync.gov](mailto:covid19vaccine@orangecountync.gov) as trusted contacts to avoid the calls and emails being treated as spam.

Individuals who can’t access the Internet or need assistance filling out the form can register by calling (919) 913-8088 seven days a week, from 8:30 a.m. to 4:30 p.m. Spanish and other languages are available.

“This is yet another tool in our toolbox aimed at ensuring the vaccination process is as efficient, effective, and equitable as possible,” said Orange County Emergency Services Director Kirby Saunders. “We are proud of everyone who has worked tirelessly to get this operational while also continuing to manage the ongoing vaccination process.”

Individuals who have previously registered but have received the vaccine from another provider will be able to remove themselves from the list by choosing that option when contacted. Individuals who are eligible to receive the COVID vaccine will be notified when appointments become available based on their place in line. When you receive a notice that an appointment is available, you must respond quickly to guarantee your spot. Spots will be filled on a first-come, first-served basis.

If you are unable to make the appointment based on the time or location, or you do not respond before all slots are filled, you will remain in the queue and will be notified the next time appointments are available.

If you get the vaccine from another provider, you can opt out of future notifications and be removed from the system.

### **Related Links**

- Orange County Health Department Vaccine Registration: <https://redcap.link/OCHDvax>
- Orange County Health Department's Vaccine Page: [www.orangecountync.gov/getyourshot](http://www.orangecountync.gov/getyourshot)

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