

# BY ORDER OF ORANGE COUNTY

# Face Coverings

# REQUIRED in Public



## Frequently Asked Questions about the Face Covering Mandate

### ***Why do I need to wear a cloth face covering?***

Cloth face coverings, also called masks, slow the spread of COVID-19 by preventing the spread of germs. Cases of COVID-19 in Orange County and North Carolina continue to rise, meaning additional steps are needed to combat this pandemic.

### ***Who has to wear a cloth face covering in public?***

Any person age 5 or older must wear a face covering at all times while in public settings. This applies to:

- All customers, employees and other users of restaurants, grocery, and retail stores while they are indoors.
- All occupants of public transportation vehicles.
- Anyone in any other indoor or any outdoor situation where they cannot maintain a 6-foot physical distance from others.

### ***Who is not required to wear face coverings?***

A face covering is not required:

- For those who can't wear a face covering due to a medical or behavioral condition.
- For children under 5 years old.
- For restaurant customers while they are dining.
- In private offices.
- When complying with directions of law enforcement officers.
- In settings where it is not practical or feasible to wear a face covering when obtaining or rendering goods or services.
- While with family or household members.

### ***Do I need to practice social distancing if I wear a cloth face covering?***

Yes. Wearing a face covering does not take the place of other public health precautions like maintaining six feet of physical distance between yourself and others, washing your hands (or using hand sanitizer) and avoiding touching your face.

### ***What is a face covering?***

A face covering includes anything that covers your nose and mouth, such as a mask, scarf or bandana. Make sure your cloth face covering:

- Fits snugly but comfortably against the side of the face
- Completely covers the nose and mouth
- Is secured with ties or ear loops
- Includes multiple layers of fabric
- Allows for breathing without restriction
- Can be laundered and machine dried without damage or change to shape

### ***How will this be enforced?***

The mandate's goal is to protect the public health by increasing the use of masks. The declaration will be supported through education and public awareness. Individuals who do not feel comfortable in any setting should leave that setting. If you feel a business is failing to adhere to the policy, please fill out this form so that an Environmental Health Specialist can work with the business to comply with the requirement:

**[www.orangecountync.gov/RegisterComplaint](http://www.orangecountync.gov/RegisterComplaint)**

If you feel uncomfortable while conducting business, you may also choose to speak with the manager to express your concerns. If you see someone without a face covering, assume they have a valid reason for not wearing one and increase your distance from that person. The most loving thing you can do for your community is to take care of yourself by wearing a face covering when out in public. We are all in this together.

Historically communities of color and certain faith communities have been criminalized and persecuted for their use of face and head coverings. Therefore, this mandate may create some fear, hesitancy, and anxiety for some people in our community.

### ***Should children wear cloth face coverings?***

The Orange County declaration exempts children under 5 from the requirement, but the CDC still recommends that anyone over age 2 should wear cloth face coverings if practical. Cloth face coverings should NOT be put on children under age 2 because of the danger of suffocation, and they should not be put on anyone who could not remove the mask by themselves.

### ***How can I get a face covering if I don't have one?***

Many retail outlets, such as convenience stores and grocery stores, have them for sale. The Orange County website contains information on how to make your own, including a no-sew option:

**[www.orangecountync.gov/masks](http://www.orangecountync.gov/masks)**

Local governments within Orange County provide face coverings to people who need them. Visit their websites for more information as it becomes available.



### ***How can businesses get customers to wear masks?***

Businesses are encouraged to post a sign notifying customers of the mandate. Orange County has created signs for businesses in multiple languages. They are available at: [www.orangecountync.gov/masks](http://www.orangecountync.gov/masks)

Businesses also are encouraged to make disposable masks available for customers who don't have one or offer affordable masks for sale. Ultimately, people will shop where they feel safe. For people who are not able to wear a face covering, businesses are encouraged to make curbside service available to them.

### ***How can I go shopping if I am exempt from wearing a mask but a store denies me entry?***

If you are unable to wear a face covering for medical or behavioral reasons (ex. asthma, COPD, claustrophobia, autism, etc.), designate someone else in your household as the "errand runner." If this is not possible and you have to go out, try to maintain physical distance from others as much as possible. Check the individual store's policy. For people who are not able to wear a face covering, businesses are encouraged to make curbside service available to them.

### ***The declaration states face coverings are not required while with family or household members, but what is the difference?***

Family is everyone related to you. But you may or may not live with them. Household members are the people you live with. They may or may not be related to you. A household can be considered a "germ bubble." If you have family members that don't live in your germ bubble, it is recommended that you not have close contact with them. During the pandemic, it is safest to have close contact **only** with your household members.

For instance, if a couple live with their child, they have formed a "germ bubble." It is not recommended that they have close contact with non-household family members as to not spread the disease.

However, staying connected to friends and family is extremely important. In order to combat isolation take advantage of free video chat apps such as WhatsApp, Skype and Google Hangout, or simply call a friend. If you will be seeing non-household members in person be sure to stay six feet away and wear face coverings. Be especially vigilant around family members who are considered at high risk of contracting COVID-19, such as older adults or people with underlying medical conditions.

