

Community Engagement Work Group Meeting 4

Orange County Department on Aging
2012-2017 Master Aging Plan



Agenda

- Review work group process
 - Explain next steps of formatting objectives, strategies, and indicators
 - Explain goals for today's meeting
- Large group discussion of solutions evaluation homework
- Wrap-up

Prior to today, we've done a lot of work examining existing and potential services and looking at ways to improve them. Today's focus will be on the homework you have done evaluating each of our proposed solutions.

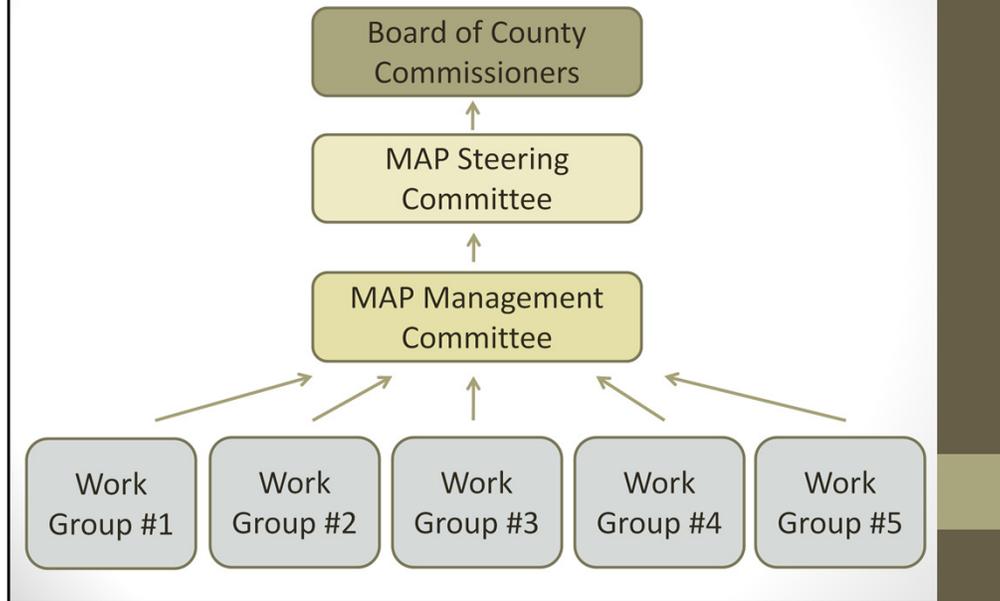
We'll talk about how we'll move forward in continuing to streamline our recommendations using both small group and large group discussion.

Meetings 4 and 5

- **Meeting 4: “Importance and Feasibility: Drilling Down to Objectives”**
 - Review and discuss structure of objectives, strategies, indicators
 - Review and discuss evaluation of strategies
 - Summary will be sent to everyone as a resource
 - **Homework #4: Prioritization survey**
- **Meeting 5: “What Will Success Look Like?”**
 - Review prioritization rankings
 - Finalize proposed strategies to achieve each objective
 - Select indicators of success for each strategy identified under each objective
 - Further opportunities for involvement.
 - Submit work to MAP Management Team

- As mentioned in the homework instructions, I will create a summary document of your evaluations and send this out along with a survey listing our proposed solutions. This survey will be your opportunity to prioritize and rank order our recommendations.
- At our final meeting next week, we will present the survey results along with a draft of finalized work group’s objectives and strategies. You will provide feedback on the language, and can offer suggestions for specific indicators of success that we can use to measure each strategy.
- After this work group process, our final product will be a prioritized list of objectives, strategies, and indicators which will be aligned with North Carolina’s state aging plan.

MAP Participant Structure



Thank you for all of the work you've done over the last few months.

Great foundation, subject to change.

Will need to consolidate the work of each of the five work groups.

Will include as many recommendations as possible but may need to cut some to make the MAP a realistic plan.

Goals, Objectives, Strategies, Indicators

- **Goal 1:** Empower older adults, their families, and other consumers to make informed decisions and to easily access existing health and long-term care options.
 - **Objective 1.3:** Ensure inclusion of diverse cultures and abilities in all aspects of the aging and adult services network.
 - **Strategy 1.3.1:** Eliminate barriers for consumers with limited English proficiency.
 - **Performance Measure (Indicator) 1.1.3a:** DAAS will provide demographic reports on racial and ethnic older populations to facilitate improved planning for and outreach to older adults with limited English proficiency.

Source: DHHS & DAAS, 2011

This is an example of a goal and some of its related objective, strategies, and performance measures from the State Aging Services Plan after which we are modeling.

Look at handout, you will see the definition of each of these items. We are aligning our objectives within the eight state goals (bolded ones seem most relevant to our group), but we are developing our own objectives, strategies, and indicators.

Goal's for Today's Meeting

1. Think critically about each solution to assist with the next step of ranking them.
 2. **Change the wording of solutions as necessary**
 3. **Combine or rearrange solutions where appropriate.**
 4. Delete solutions if group agrees.
- Keep in mind: What can the Orange County Department on Aging realistically achieve in the next 5 years?
 - Focus on solutions ranked low in evaluation criteria
 - What steps can be accomplished in the next 5 years for long term solutions?

Right now we have a lot of solutions, some of which are pretty specific. One of our main tasks today will be to find ways to combine our solutions into unified strategies, or actions that the OCDOA can do in the next five years.

Remember that some of the specific items can be included as examples of activities or indicators that the department might take on pertaining to a given strategy.

In our past meetings we've encouraged unlimited brainstorming, but we're now at the stage where we have to be more realistic about what the Department on Aging and the county can achieve in the next five years.

Homework!

Final Prioritization Survey

1) Rank each problem's solutions according to the importance of their inclusion in the MAP

1) Provide feedback on wording and possible indicators

For the survey, I will be changing the language from problems and solutions to objectives and strategies.

Thank you for your participation!

Look for an email in the next several days with:

- 1) The notes from this meeting
- 2) **Final prioritization survey!**

Next Meeting:
Friday, February 10th
2:30pm – 5:00pm
Seymour Center
Theater

