



Orange County, NC  
Orange County Emergency Operations Center  
*Executive Summary*



# Tropical Storm Chantal

*07062025 Tropical Storm Chantal*

*Executive Summary #1*

*13JULY2025*



# Orange County, NC

## Orange County Emergency Operations Center

### Executive Summary



**Federal Declaration Status:**  
Undeclared

**Small Business Administration Status:**  
Undeclared

**State Declaration Status:**  
Undeclared

**Local Declaration Status:**  
OC, ToCH, Hillsborough, Carrboro –  
Expired 7/11/2025

### Community Lifelines Status Board



<b>Grey:</b>	Indicates no clear understanding of the extent of the disruption and impacts.
<b>Red:</b>	Indicates lifeline services are disrupted and no plan of action or plausible solution has been identified.
<b>Yellow:</b>	Indicates the lifeline is impacted, but a solution has been identified, and a plan of action is in progress.
<b>Green:</b>	Indicates no impact on the lifeline. The lifeline is stabilized.



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Expired 7/11/2025**Pre-Event Synopsis:**

- On July 3, 2025, the National Weather Service - Raleigh issued a weather briefing indicating a 40-60% potential for formation of a tropical cyclone off the coast of Florida. Key Points and primary concern was *“risk for some heavier rain across eastern NC Sunday into Monday”*
- On July 4, 2025, the NWS-Raleigh issued a weather briefing indicating a Tropical Depression (TD #3) had formed off the Southeast US coast and was expected to become a Tropical Storm in the next 24 hours. *Limited impacts expected for central NC at this time, with the primary hazard of potential 1-2 inches of rain over the Sandhills and Coastal Plain Sunday and Monday.*
- July 4, 2025, Orange County was placed in the “Cone of Uncertainty”, although forecast confidence was moderate, the predicted impacts were to the Sandhills and Coastal Plain.
- July 6, 2025 at 5:45 AM, NWS-Raleigh released a briefing indicating the storm’s path had shifted west, a Flood Watch was issued for Orange County, and “most-likely rainfall forecast” was 1.5”-2” of rain for Orange County. Reasonable worst-case scenario was forecasted at 3.1”-3.7” of rain.
- July 6, 2025 at 6:00 PM, the NWS-Raleigh issued an update indicating forecasted amounts had increased and some areas could experience 6”-9” of rain into the overnight hours.

**Event Synopsis:**

- Orange County received as much as 10” of rain from the storm, some locally higher or lesser amounts.
- Orange County EOC activated early in the afternoon on July 6, 2025 in a virtual postures and began coordination efforts.
- Orange County 911 began receiving a significant volume of calls around 7:00 PM July 6, 2025.
- County EOC moved to partial activation, in-person, at 11:00 PM on July 6, 2025 and remained activated 24/7 until 8:00 PM on Friday, July 12, 2025.
- Orange County Declared a State of Emergency signed and executed on Monday, July 7, 2025.



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*Expired 7/11/2025***Impacts Status Summary (Impacted Lifelines):**

- **Food, Hydration and Shelter**
  - Food infrastructure and support is stable
  - **Water Supply**
    - Hillsborough – returned to normal usage, conservation request lifted, testing returned clear (safe)
    - OWASA – normal operations
    - Mebane – partially operational, water production stabilizing (discolored, but safe), major repairs still needed
  - **Shelter**
    - ~190 residents displaced
    - 210 Residential Properties impacted (\$12,728,848)
      - 5 Destroyed
      - 148 Major Damage
      - 46 Minor
      - 11 Affected
      - 19 % Insured, 13% Un or Underinsured, 68% Unknown
- **Transportation**
  - (9) Event Related Road Closures
    - (3) Low Impact
    - (6) Medium Impact
    - (0) High Impact

[NCDOT Current Road Closures Dashboard](#)

**Recovery Status Summary:**

- **Local Damage Assessment\***
  - LDA was compiled and submitted to NCEM on 7/11/25
  - Residential Damage est. \$12.7M
  - Commercial Damage est. \$20.7M
  - Public Damages est. \$22.6M
- **Current Recovery Priorities**
  1. Continue drying/gutting operations for residential properties (primary residential)
  2. Continue to provide transitional housing assistance
  3. Conduct Joint Preliminary Damage Assessment (OCEM, NCEM, FEMA, and SBA) on Tuesday, July 15, 2025
  4. Continue damage assessment and inspections as needed (22 pending)
  5. Begin formation of the Long-term Recovery Group.
- **Disaster Declaration Assessment**
  - OC EOC assesses that Orange County has reached all local thresholds for state and federal disaster assistance. We expect to learn more about the status on Monday, July 14 and/or following the joint PDA.
- **Recovery Assistance Center at Drakeford Library**
  - Demobilized 7/12/25 – prepared to reactivate pending additional individual assistance program activations (NCEM, Red Cross, FEMA)

*\*Please note that the EOC anticipates these numbers will continue to change as the damage assessment process remains ongoing.*



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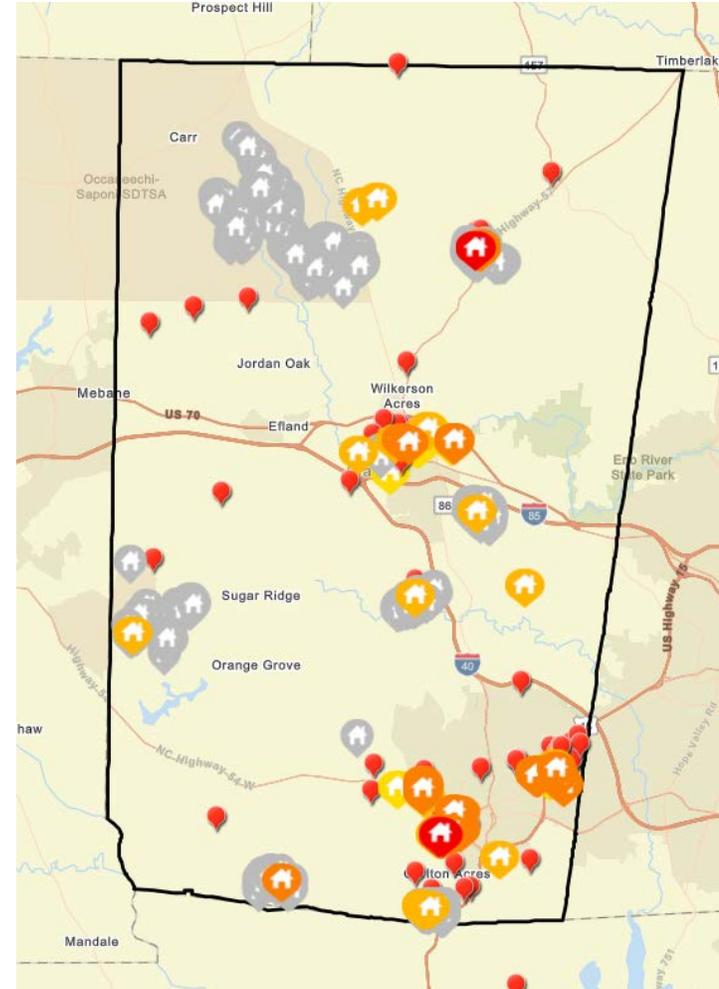
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## Damage Map



-  Newly Reported
-  Damage: None
-  Damage: Affected
-  Damage: Minor
-  Damage: Major
-  Damage: Destroyed



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### Calls Received to OC 911

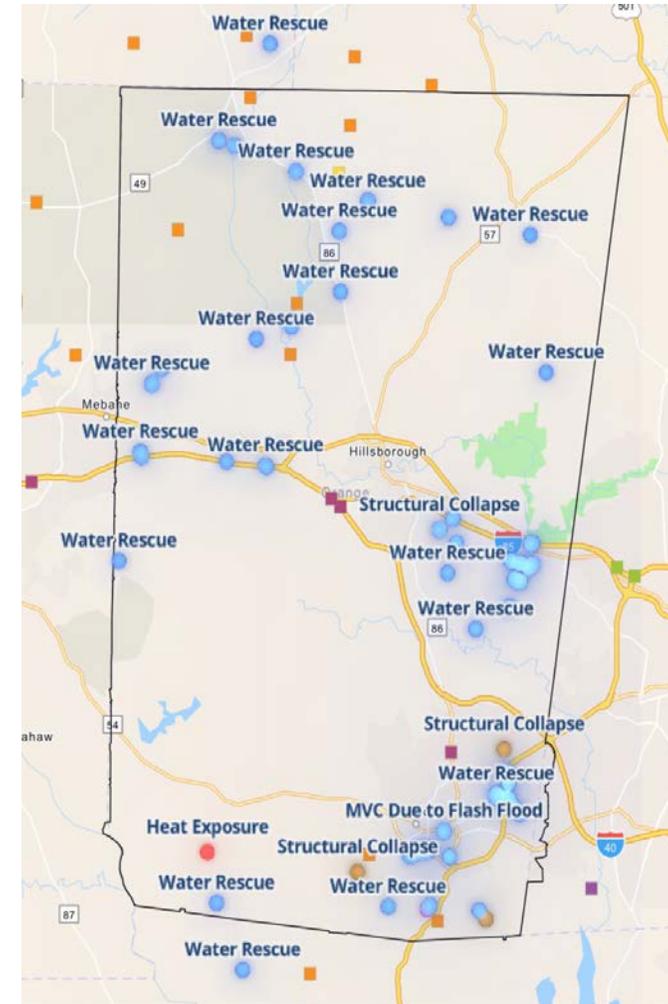
# 7,953

### Incidents Dispatched

# 2,054

### Related Incidents by Type

Traffic Hazard	911 Hangup	Tree in Road	Water Rescue	Crash or Accident
210	474	90	<b>70</b>	75
Electrical Hazard	Water in Structure	Water in Road	Fire Alarm	Structure Collapse
54	53	42	33	8





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### Emergency Operations Center Status

Limited Activation – On Call Status

### Resource Requests to County EOC

TOTAL	ACTIVE	COMPLETED	NEW (24 hrs.)	DEPLOYED RESOURCES
52	18	32	3	4

### Resource Request to NC EOC

TOTAL	ACTIVE	COMPLETED	WITHDRAWN	DENIED
21	8	12	1	0



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### Health and Human Services Summary

Deaths	Injured	Missing	Persons Reported Displaced
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**1**

**14**

**0**

**~190**

<b>Mass Care Shelters Open</b>	<b>Shelter Census</b>
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**0**

**Smith Middle School**

**CLOSED as of 7PM 7/12/25**

### Transitional Housing Summary

- **(6)** pre-storm unsheltered residents were provided transportation assistance to area supports at closing
- **(21)** displaced residents were relocated to transitional housing at the Comfort Inn on 11JULY2025
  - Orange County DSS is providing routine and ongoing support for those that are within transitional housing (transportation and other wrap around services as needed).
- **(~80)** residents were displaced from public housing in Chapel Hill on 11JULY2025. Town of Chapel Hill is providing transitional housing support at the Fairfield Inn in Durham. Red Cross has provided temporary feeding assistance during the transition. OC DSS is planning to provide stop-gap support on Monday.



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### Recovery Status Summary

VOAD Engaged/Active	Pending VOAD Resources	VOAD Status	Vol. Reception Center Status
5	30	ACTIVE/ENGAGED	Not Activated

NC Volunteers Active in Disaster (VOAD) Summary	Recovery Unmet/Projected Needs
<p><b>Baptist on Mission</b></p> <ul style="list-style-type: none"> <li>Active/Engaged on Riverside Dr. (Hillsborough)</li> <li>Active/Engaged on Bypass Lane (Chapel Hill)</li> <li>Actively assessing/scouting</li> </ul> <p><b>Team Rubicon</b></p> <ul style="list-style-type: none"> <li>Active/Engaged on Weatherhill Point Community (duration 14 days)</li> <li>Actively assessing/scouting</li> </ul> <p><b>Grounded Boots</b></p> <ul style="list-style-type: none"> <li>Active/Engaged on Weatherhill Point</li> </ul> <p><b>Homebuilders Association</b></p> <ul style="list-style-type: none"> <li>Actively assessing/scouting</li> </ul> <p><b>Habitat for Humanity</b></p> <ul style="list-style-type: none"> <li>Assessing needs/projects</li> </ul>	<p><b>Projected Gaps and Challenges:</b></p> <ul style="list-style-type: none"> <li>Financial capacity of under/uninsured residents to initiate recovery</li> <li>Mental Health care support for survivors and responders</li> <li>Financial capacity for repairs of critical public infrastructure</li> <li>Prolonged individual assistance support (housing)</li> <li>Economic recovery for impacted businesses and private sector</li> </ul>



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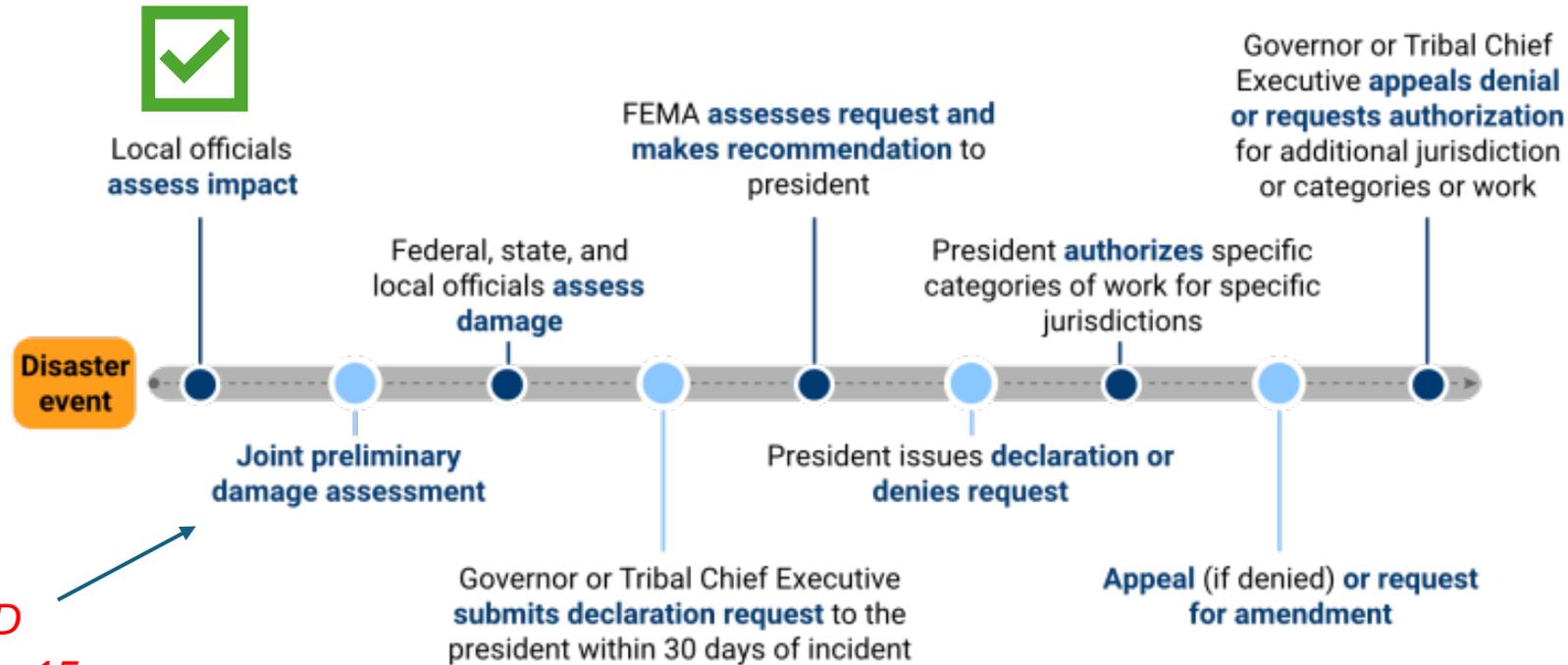
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## Disaster declaration request process



**PLANNED**  
Tuesday, July 15